

Raptor HD Quad, HD Dual, 3D and HD+ setup

Software setup after replacement of internal drive

- Hook up power, GUI display, keyboard & mouse to the deck, and turn it on.
- NOTE: Power should come from a UPS, since if power is lost at a critical time during the following procedure, the deck may need to come back to Burbank for service.
- Use Disk Management to partition and format new drive.
 - Hold down the <shift> key, click "Tools" / "Hidden service menu" / "Launch Disk Management" in Raptor
 - If this is a brand new disk, please do the following:
 - If a pop-up window appears offering to initialize the disk, please click the lower radio button labeled "GPT" to select "GUID Partition Table", which lets the entire disk be utilized. Let it initialize the disk.
 - All of the disks are listed and numbered in the lower part of this window. Locate disk 0, 1, or 2, that should report "Basic", and has a size of about 1800GB, or larger.
 - On that disk, right-click in the black-striped area marked "Unallocated", and select "New partition" from the pop up menu. If the disk does not say "Unallocated", please contact Playback Technologies, and do not proceed with these instructions.
 - At "Welcome to the New Partition Wizard", click "Next".
 - At "Select partition type", click "Next"
 - At "Specify partition size", click "Next"
 - At "Assign drive letter", set the letter to "E:", and click "Next"
 - At "Format partition", set file system to "NTFS, and change volume label from "New Volume" to "Video". Make sure that "Perform a quick format" is checked, and click "Next".
 - At "Completing the New Partition Wizard", click "Finish".
 - After less than a minute, the black-striped area will become blue-striped, and will report "Formatting" at the bottom. When the format completes, the bottom of that area will report "Video (E:)", and "Healthy".
 - If this disk has already been in a deck, please do the following:
 - In the bottom half of the window, locate the "Video" NTFS partition, probably indicated by a blue stripe. If it has a drive letter other than E:, please do the following:
 - Right click on the blue stripe, click "Change drive letter and paths" from the popup menu.
 - Click the "Change" button in the next window, then select "E" under "Assign the following drive letter".
 - Click "OK", then click "OK" to close these windows.
 - Close Disk Management utility window
- Save changes to boot disk
 - Hold down the <shift> key, click "Tools" / "Hidden service menu" / "Write changes to boot disk". Deck restarts.
- Share the E:\RXVideo folder
 - After the next startup (which will take an extra 15 seconds, or so), wait for the deck to report that you have some available recording time.
 - On the "Tools" menu, click "Launch Windows Explorer on local disk".
 - At the top of the Explorer window that appears, click the "Share with" menu, and select "Specific people..."
 - Click the down arrow to the left of the "Add" button, and select "Everyone" from the list that appears. Click the "Add" button, to add it to the list.
 - Click "Everyone" in the list, and click "Read/write" in the popup that appears.
 - Click the "Share" button at the bottom of the screen.
 - Click the "Done" button on the "Your folder is shared" window that appears.
 - Close the Windows Explorer window.
- Save changes to boot disk
 - Hold down the <shift> key, click "Tools" / "Hidden service menu" / "Write changes to boot disk". Deck restarts.

This deck is now ready to be put back into service.

Please call or e-mail us with any questions.

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