

Raptor HDx setup

Software setup after replacement of internal hard drive

- Start deck
 - Hook up power, VGA, keyboard & mouse to the deck, and turn it on. (Power should come from a UPS, since if power is lost at a critical time during the following procedure, the deck may need to come back to Burbank for service).
- Launch Disk Management to partition and format new hard drive
 - After the deck has started, wait until the keyboard is detected, and hold down the “Shift” key, while you click the “Tools” menu. On the “Hidden service menu” item sub-menu, click “Launch Disk Management”.
 - A pop-up window may appear, asking if you want to initialize a disk. Please click “Cancel” to close it.
 - In the lower part of this window, all of your disks are listed and numbered. Disk 0 (the first one listed) should be about 3.74GB, and “Basic”. Disk 1 (the second one listed) should be about 1865GB, and say “Basic” in the description area to the left.
 - Right-click in the black-striped area marked “Unallocated”, and select “New partition” from the pop up menu.
 - At “Welcome to the New Partition Wizard”, click “Next”.
 - At “Select partition type”, click “Next”
 - At “Specify partition size”, click “Next”
 - At “Assign drive letter”, change “D:” to “E:”, and click “Next”
 - At “Format partition”, change volume label from “New Volume” to “Video”, and check “Perform a quick format”, then click “Next”
 - At “Completing the New Partition Wizard”, click “Finish”.
 - After a few seconds, the black-striped area will become blue-striped, and will report “Formatting” at the bottom. When the format completes, the bottom of that area will report “Video (E:),” and “Healthy”.
 - Close Disk Management utility
- Save changes to boot disk
 - Hold down the “Shift” key, while clicking the “Tools” menu.
 - At the top of the “Tools” menu, on the “Hidden service menu”, choose “Write changes to boot disk”
 - The deck will restart
- Share the RXVideo folder
 - After the next startup (which will take an extra 15 seconds, or so), wait for the deck to report that you have some available recording time.
 - On the “Tools” menu, click “Launch Windows Explorer on local disk”.
 - In the blue “File and Folder Tasks” section to the left, click “Share this folder”.
 - In the center of the “RXVideo properties” dialog that appears, check “Share this folder on the network”, and check “Allow network users to change my files”.
 - Click “OK” to close dialog box.
 - Close the Windows Explorer window.
- Save changes to boot disk
 - Hold down the “Shift” key, while clicking the “Tools” menu.
 - At the top of the “Tools” menu, on the “Hidden service menu”, choose “Write changes to boot disk”
 - The deck will restart
- You're all done! Your deck is ready to be put back into service.

Please call or e-mail us with any questions.

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